



Mobile Hotspot

Patron Agreement Form

Patron Name: _____

Patron phone #: _____ Mobile hotspot # _____

Library card # _____

Please read the information and sign below to check out a Mobile Hotspot.

- Patron must be 18 years of age or older to check out a mobile hotspot.
- Patron must be in good standing with the library with a current address and phone number on file.
- New library card holders must wait 30 days before checking out a hotspot.
- A **\$20 cash deposit** is due upon checkout of mobile hotspot. The deposit will be returned to the patron listed above upon return of mobile hotspot. When a mobile hotspot is not returned, the deposit will be applied to the lost fee accrued on patron record. If the mobile hotspot is returned after deposit is used, a refund will be issued.
- All fees associated with prior hotspots must be paid and any other fees must be under \$5 to check out a hotspot.
- Overdue mobile hotspots will be deactivated within 48 hours of due date.
- Only one (1) mobile hotspot per household may be checked out at a time.
- Mobile hotspots may be checked out for 14 days. NO RENEWALS.
- When a hotspot is returned, there is a 24-hour waiting period before another hotspot may be checked out by the same household.
- Holds are not permitted on mobile hotspots.
- Mobile hotspots cannot be used internationally.
- Roaming fees will be the patron's responsibility.
- Mobile hotspots must be returned to the main desk of the DPLS location the hotspot was checked out. DO NOT RETURN IN A DROP BOX.
- The patron is responsible for costs associated with loss or damage of the mobile hotspot, case, or charger.
- DPLS reserves the right to refuse service to anyone who abuses equipment, returns a hotspot late more than twice, or returns a hotspot in the book drop.
- Customers that return a hotspot late 3 times will have their hotspot borrowing privileges revoked for one month. If a hotspot is returned late 4 times, the customer will have their borrowing privileges revoked for six months. If the customer returns a hotspot late 5 times, the customer will have their borrowing privileges revoked for 1 year.
- **Cardholder must sign this agreement.** *Individuals with permission to use an account may not sign in cardholder's absence.*

CONTENTS OF MOBILE HOTSPOT KIT and REPLACEMENT COSTS

- 1 mobile hotspot (1 SIM card, 1 battery) - \$198.00
- 1 case - \$20.00
- 1 USB C cord and wall charger - \$10.00

Signature _____ Date: _____

By signing this patron agreement, you accept Defiance Public Library System's borrowing terms and conditions and indicate your need for the hotspot is due to lack of adequate Internet access.